KARE Savings

Community FAQ's · https://doyoukare.com/docs/communities/faq-community/kare-savings/

Overview

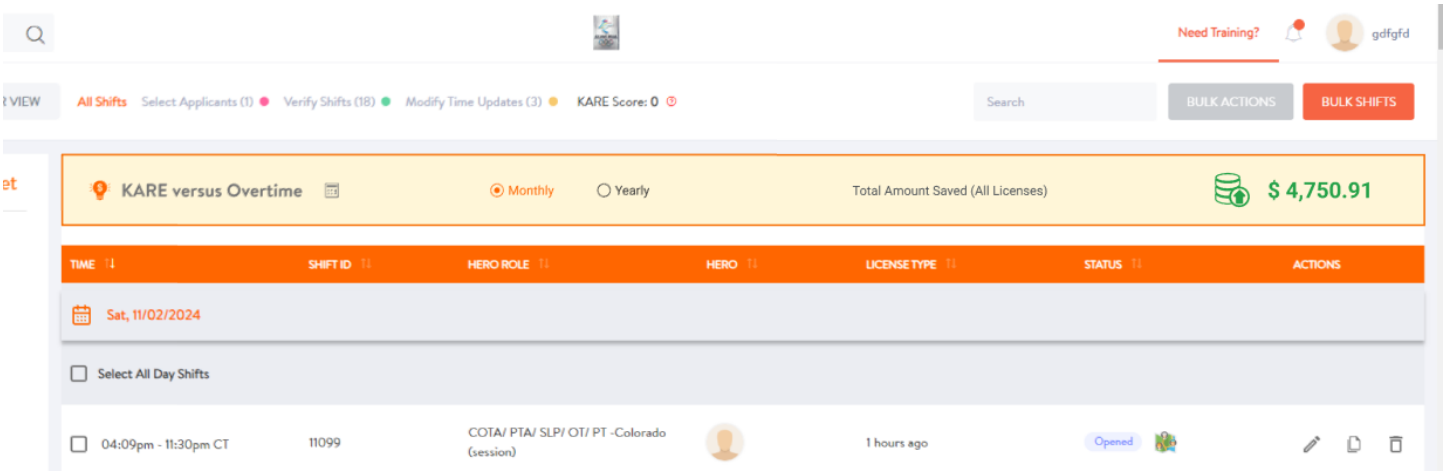
This article will cover the details such as location of widgets, what is measured, and how savings are measured when comparing the costs of using KARE versus an in-house W-2 worker on overtime.

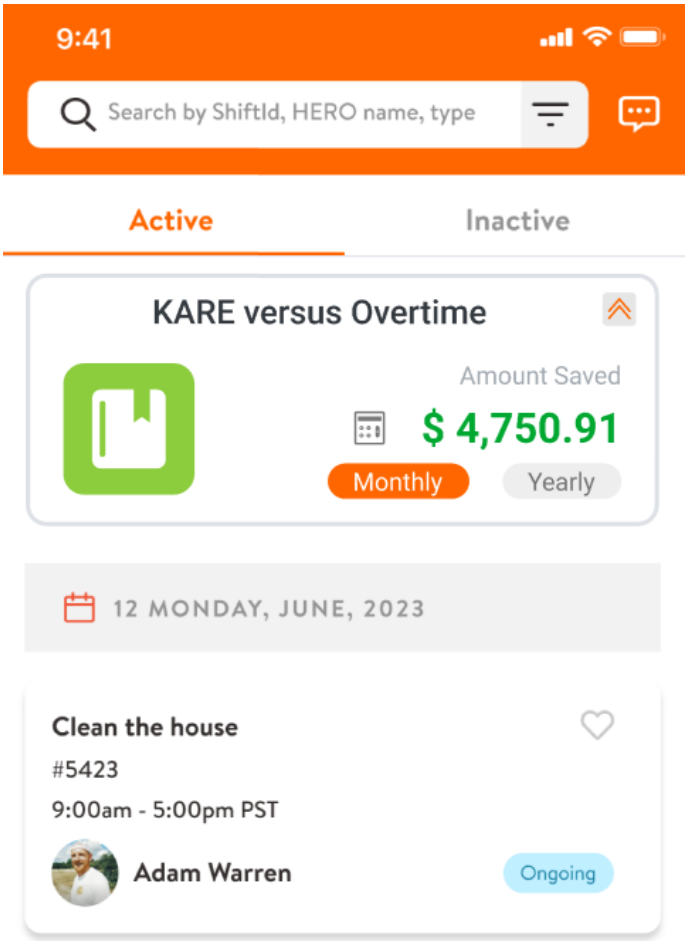
Embedded media: https://www.youtube.com/embed/15dVu62mURc?si=AhaeRUQ5JwUaP4J6

Locations of Savings Data

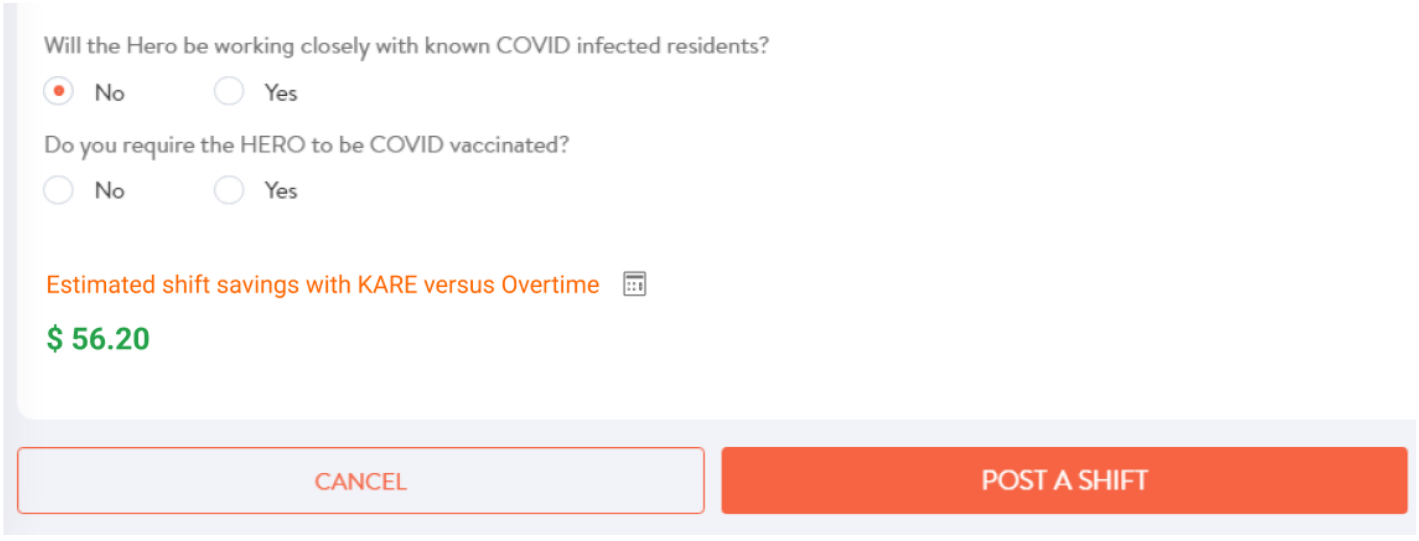
Users can access savings data on the following pages:

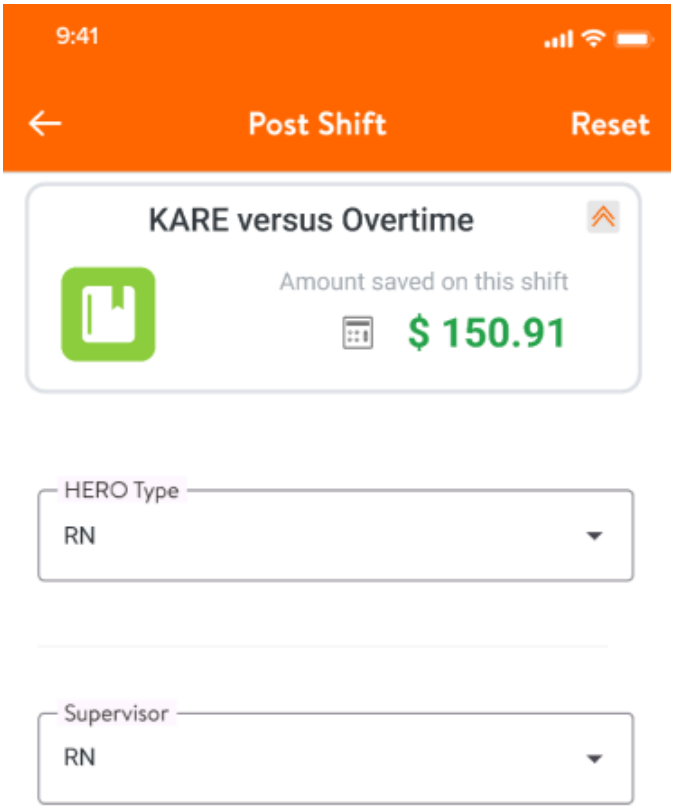
- Shifts page (web and mobile)



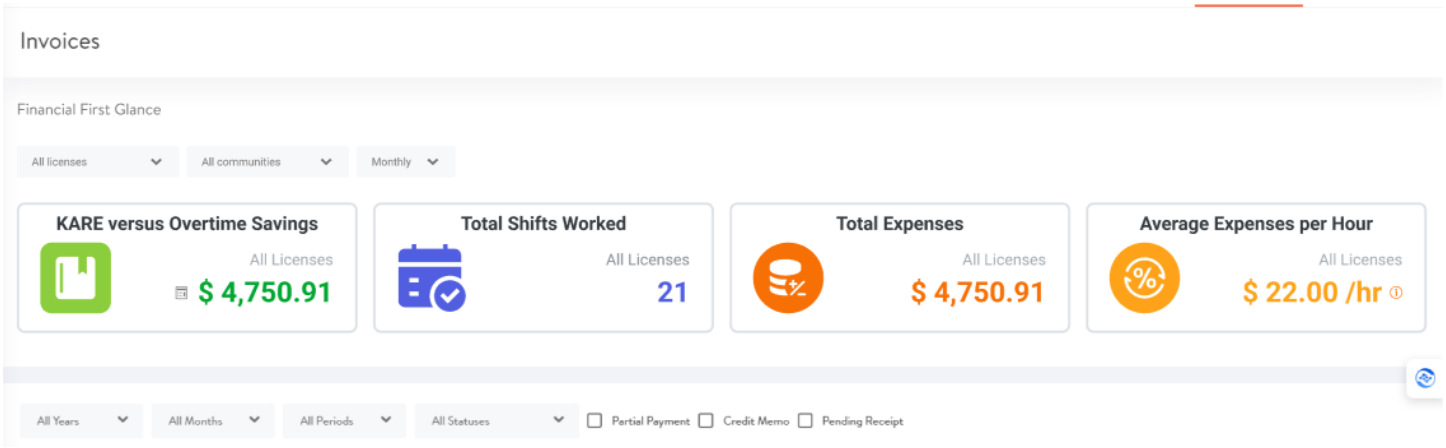


- Post a shift page (web and mobile)





- Invoices page (web only)



ℹ Some users may not have access to the invoices page if permissions are disabled.

What is Measured?

Widgets are embedded into important workflow areas to illustrate the estimated cost savings that a community can reach when utilizing KARE instead of an in-house W-2 worker on overtime. The locations described above contain different sets of data points that convey clear and quick interpretations about a community's financial standing within in a current month or year time range. The invoices page also contains a filter for license type and community (enterprise users only) for more precision.

- Shifts page - Displays the KARE savings versus overtime amount saved (for all license types)
- Post a shift page - Displays the estimated shift cost saving by using KARE instead of an employee on overtime
- Invoices page - Displays KARE savings versus overtime amount saved, total shifts worked, total expenses on KARE, and average expenses per hour

How is Savings Measured?

Each data set is calculated in a different way, some more complex than others. Below, we'll detail how we come up with your numbers.

KARE Versus Overtime Savings

To find the **total amount saved** using KARE versus employees on overtime, we find the **total expense of having a W-2 employee on overtime** based on the shift length and subtract it from the **total expense of using KARE for a shift**.

To find the costs of having a W-2 employee on overtime, we use the following factors per hour:

- Average hourly cost of the employee license type in your market
- Premium overtime multiplier
- Payroll taxes (FICA, FUTA, SUTA)

- Workers compensation
- Paid time off
- Payroll fees

Average Expense per Hour

This takes the **total expense on KARE** divided by the number of hours worked in a specific time frame. For therapy, assume 1 session = 1 hour.

Total Shifts Worked

This includes all shifts that have been verified or paid by the community.

Where do our W-2 employee costs come from?

To collect tax data, we look at a mix of sources to create the most accurate representation of costs.

- FICA + FUTA rates
- Workers compensation rates
- SUTA averages
- Paid Time Off
- Payroll costs

Who can I contact about my savings?

While we are confident that the costs of using KARE will be exponentially lower than using in house employees on overtime, there may be a few cases where savings amounts are not where you expect. In this case, we encourage you to reach out to our account executives to discuss why. To request a

call, please visit [link to book a time with AE].

Need Help?

Our KARE Support Team is here for you:

- **General Support:** (832) 380-8740
- **In-App Messaging:** Available daily in the KARE app.
- **Email:** herosupport@doyoukare.com

We will get back to you as quickly as possible.

Additional Resources

KARE Contact Schedules

Billing for Communities