Finding KARE Heroes in your App or Play Store

How to Become a KARE HERO · https://doyoukare.com/docs/heroes/getting-started-hero/finding-kare-heroes-in-your-app-store/

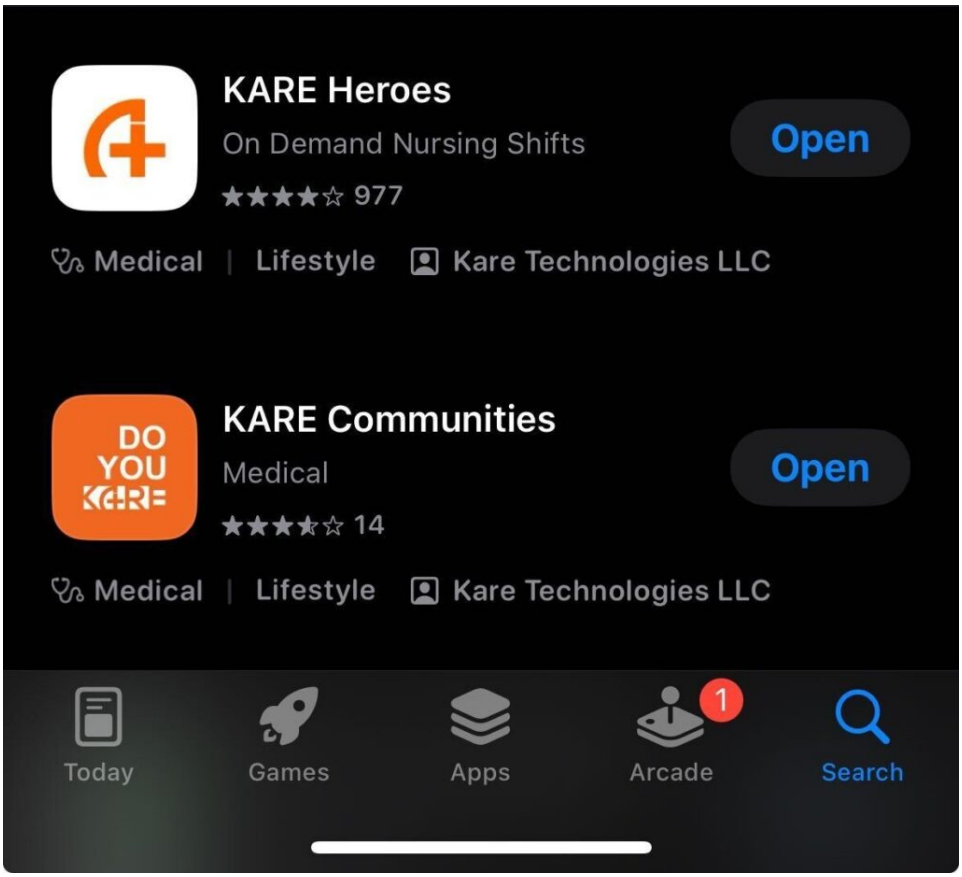
Overview

Downloading KARE Heroes for Android and Apple devices is easy, fast, and free! This guide will walk you through the steps to locate and download our mobile application in the major app stores.

iOS (Apple App Store)

1. Open the Apple App Store on your iPhone or iPad.
2. Tap the search bar/tab.
3. In the search bar, type the name of our app, "KARE Heroes."
4. Tap the "Get" or "Download" button to install the app.

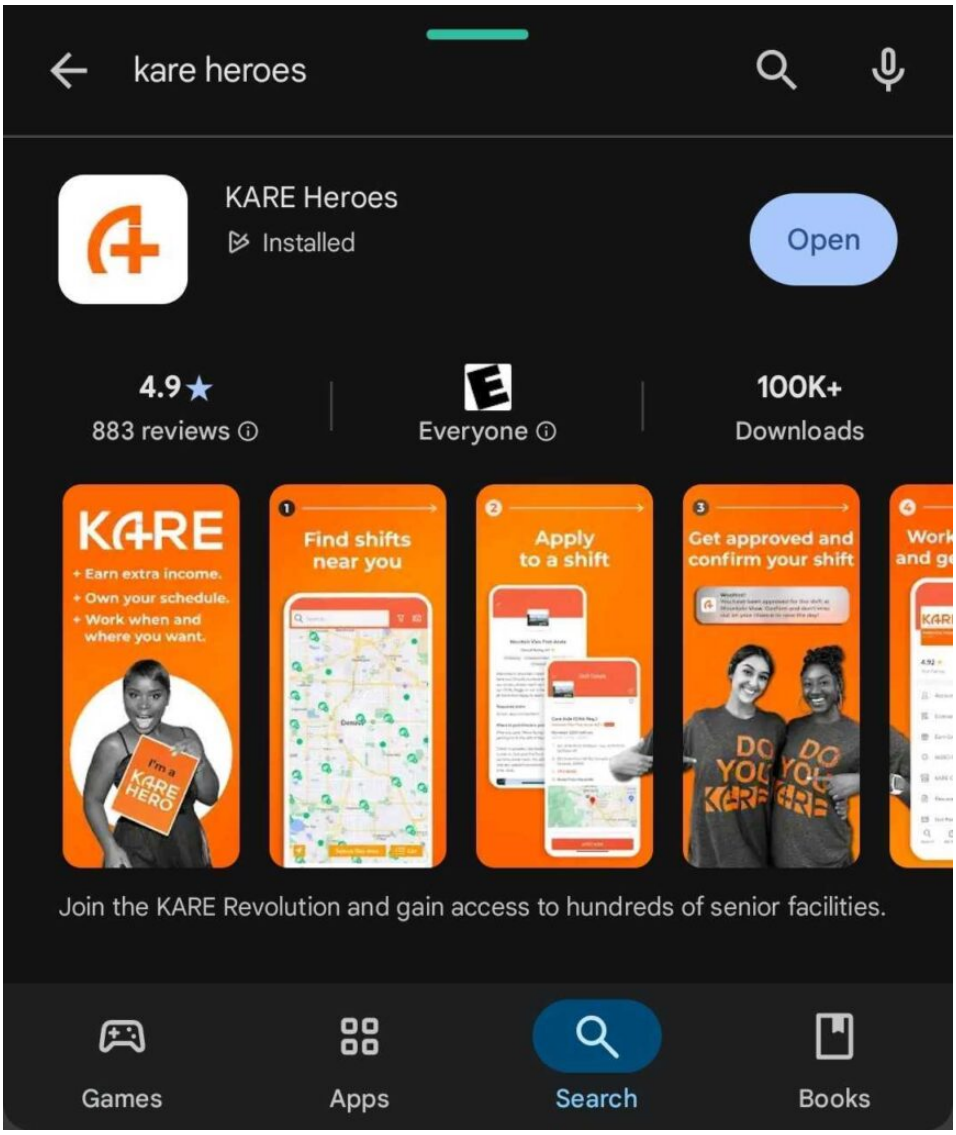
Your Apple store search should look identical or similar to this:



Android (Google Play Store)

1. Open the Google Play Store app on your Android device.
2. Tap the search bar at the top of the screen.
3. Type the name of our app - "KARE Heroes."
4. Tap the "Install" button to download and install the app.

Your Google Play store search should look identical or similar to this:



Additional Tips

- Make sure you are searching for the exact name of our app, as there is a community app called "KARE Communities" for community users.
- If you can't find our app, try searching for the company name.
- Check that you are logged in to the correct app store account associated with your device.
- To ensure the app runs smoothly and you have access to the latest features and fixes, please make sure your device is running a supported operating system.
- We recommend checking your device settings and updating to the latest available version to avoid any disruptions in app performance.

Need Help?

Our KARE Support Team is here for you:

- **General Support:** (832) 380-8740
- **In-App Messaging:** Available daily in the KARE app.
- **Email:** herosupport@doyoukare.com

We will get back to you as quickly as possible.

Additional Resources

KARE Contact Schedules