Checking Into a Shift

How to Manage Shifts in KARE Heroes · https://doyoukare.com/docs/heroes/using-kare-hero/shift-check-in/

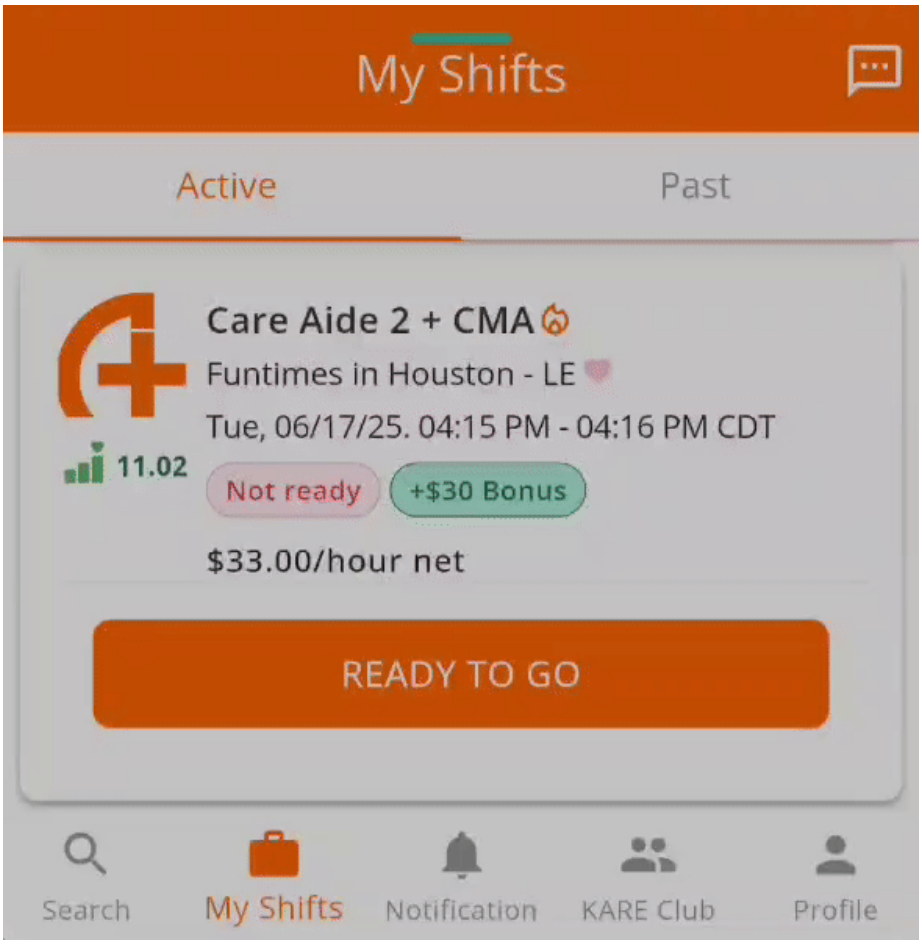
Overview

You have been selected for a shift, confirmed your attendance, and acknowledged all Community documents. Now it is time to work and earn money! To ensure accurate tracking and timely payment, all Heroes must check in and check out through the KARE Heroes App**.** This guide will walk through the check in process step by step.

Tapping "Ready to Go"

Two hours prior to a confirmed shift, you can tap the **Ready to Go** button located on your shift card in the **My Shifts** tab.

- **Tap Ready to Go** to let the Community know you are preparing to travel
- This action activates **location tracking**, allowing the Community to estimate your arrival time
- You will **earn bonus Reliability points** for tapping early



Important

If you DO NOT tap **Ready to Go**, the Community might assume a no-show, and they may repost the shift for different applicants. While we encourage Communities to reach out if you have not signaled your readiness**,** every Community may handle these situations differently. Therefore, tapping **Ready to Go** is HIGHLY recommended.

Checking In

Once you arrive at the Community:

- The KARE Heroes App may **automatically check you in** based on your location
- You **must have your location services turned on** for the app to recognize your arrival

After checking in:

- Your **time card will become active** and remain open until you check out

Next Steps

To complete your shift and ensure proper payment, do not forget to check out.

Learn how to check out in our follow-up article:

Checking Out of a Shift

Need Help?

Our KARE Support Team is here for you:

- **General Support:** (832) 380-8740
- **In-App Messaging:** Available daily in the KARE app.
- **Email:** herosupport@doyoukare.com

We will get back to you as quickly as possible.

Additional Resources

KARE Contact Schedules

Checking Out of a Shift

Applying to Shifts

Canceling Shifts

Searching for Shifts